

Agency 82 - Commission For Deaf And Hard Of Hearing

Statutory Authority:

The Nebraska Commission for the Deaf and Hard of Hearing was created by LB 101 in 1979 by the Nebraska Unicameral. The duties and responsibilities can be found in revised statutes sections 71-4728 - 71-4728.05 and sections 20-150, 20-151, and 20-156, 2004.

Vision Statement:

Being a progressive state agency, we will inform the public about hearing loss, and be recognized as the source of information and services to improve the quality of life for deaf and hard of hearing people.

Mission Statement:

As a state agency, we work cooperatively with deaf and hard of hearing people and the public to promote awareness of and to meet the identified needs of this population.

The Commission's overall purpose is to create the conditions that will allow deaf and hard of hearing people to be productive citizens of the State of Nebraska.

Goals:

1. Expand programs and services in Nebraska for deaf and hard of hearing persons.
2. Implement new programs through collaboration with consumer groups, the Governor, Legislature, organizations, institutions and agencies.
3. Broaden the collection and dissemination of information on hearing loss and deafness.
4. Ensure full access to comprehensive mental health, alcoholism, and substance abuse services for deaf and hard of hearing persons by collaborating with the Nebraska Department of Health and Human Services (HHS), regional programs and other providers.

Financial Data:

	Actual FY06	Approp FY07	Request FY08	Recom FY08	Request FY09	Recom FY09
General Fund	721,050	734,998	853,769	749,846	857,775	767,719
Cash Fund	33,035	9,430	83,347	83,344	9,100	9,427
Federal Fund	0	0	0	0	0	0
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
Total Agency	754,085	744,428	937,116	833,190	866,875	777,146

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Program 578 - Commission For Deaf / Hard Of Hearing

Program Objectives:

The Nebraska Commission for the Deaf and Hard of Hearing is in its last phase of the strategic planning process that has included conducting surveys, meetings, reviewing goals and determining short and long range objectives. The primary goals and activities include the following:

1. Expanding programs and services in Nebraska for deaf and hard of hearing people;
2. Implementing new programs and services for persons who are deaf or hard of hearing;
3. Broadening the collection and dissemination of information on hearing loss and deafness to stakeholders and the general public; and,
4. Ensuring access to comprehensive mental health services throughout the state in collaboration with the Department of Health and Human Services.

Financial Data:

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Performance Measures:

Performance measures are determined through measurements of inputs and outputs and cost of each primary activity. Inputs are based on the percent of staff time spent providing services and the cost per activity is calculated based on personnel and operating costs; outputs are based on the number of requests for services or individuals served through each primary activity as listed below. Outcomes are measured based on the demand for services, accomplishment of the objectives and the percent of time spent in providing the outlined activities. Quality of services is measured through consumer/participant satisfaction questionnaires/evaluations, surveys, intake forms and web based satisfaction/consumer complaint forms. Periodic random one-on-one interviews are conducted to determine satisfaction of services provided.

Description	FY06 Actual	FY07	FY08 Request	FY09 Request
# of contacts for information/referral	38,803	39,000	39,500	40,000
Cost per contact	.92	.92	.91	.90
# of indivs. assisted w/equip (NEDP)	1,066	800	900	950
Cost per applicant	20.16	26.87	23.88	22.62
# of attendees of presentations	8,117	8,250	8,500	8,750
Cost per attendee	1.77	1.74	1.69	1.64
# of intakes/direct services	991	1,000	1,050	1,100
Cost per intake	11.57	11.46	10.92	10.42
# of interpreter referral requests	6,237	6,500	6,750	7,000
Cost per referral	3.29	3.16	3.04	2.93