

# Agency 82 - Commission For Deaf And Hard Of Hearing

## Statutory Authority:

The Nebraska Commission for the Deaf and Hard of Hearing was created by LB 101 in 1979 by the Nebraska Unicameral. The duties and responsibilities of the Commission can be found in Sections 71-4728.01 - 71-4728.03 of the Nebraska Revised Statutes.

## Vision Statement:

Being a responsive state agency, we will inform the public about hearing loss, and be recognized as a clearinghouse of information and services to improve the quality of life for deaf and hard of hearing people.

## Mission Statement:

Mission: The mission of the Nebraska Commission for the Deaf and Hard of Hearing is to improve the quality of life for deaf and hard of hearing people of all ages by providing assistance, advocacy and access to services and information.

Principles: To create the conditions that will allow deaf and hard of hearing people to be full contributing citizens of the State of Nebraska.

## Goals:

- 1) To expand programs and services available to deaf and hard of hearing persons throughout the state;
- 2) To implement new programs through collaboration with consumer groups, the Governor, Legislature, organizations, institutions and agencies; and,
- 3) To broaden the collection and dissemination of information on hearing loss and deafness.

## Financial Data:

	Actual FY04	Approp FY05	Request FY06	Recorm FY06	Request FY07	Recorm FY07
General Fund	604,176	690,904	763,455	707,340	759,727	726,824
Cash Fund	12,137	19,700	12,430	12,462	9,430	9,462
Federal Fund	0	0	0	0	0	0
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
Total Agency	616,313	710,604	775,885	719,802	769,157	736,286

## Agency 82 - Commission For Deaf And Hard Of Hearing Program 578 - Commission For Deaf / Hard Of Hearing

### Program Objectives:

The Nebraska Commission for the Deaf and Hard of Hearing undertook a strategic planning process in 2001 to provide direction for the future through the use of an outside consultant, environmental assessments and focus group meetings. The strategic plan was adopted by the Board in January of 2002. Annually the Director and full Commission Members review and establish new benchmarks. The major activities include the following: 1) To expand programs and services available to deaf and hard of hearing persons throughout the state; 2) To implement new programs through collaboration with consumer groups, the Governor, Legislature, organizations, institutions and agencies; and, 3) To broaden the collection and dissemination of information on hearing loss and deafness.

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### Performance Measures:

Inputs are based on the percent of staff time spent on providing services and cost per activity based on personnel and operating costs; outputs are based on the number of requests for services or individuals served through each primary activity as listed below. Outcomes are measured based on the demand for services, accomplishment of the objectives and percent of time spent in providing the outlined activities. Quality of services is measured through consumer/participant satisfaction questionnaires/evaluations, surveys and intake forms. Periodic random one-on-one interviews are conducted to determine satisfaction of services provided.

Description	FY04 Actual	FY05	FY06 Request	FY07 Request
# of consumers loaning equip	169	202	205	210
cost per loan	28.33	23.70	23.36	22.80
# of indivs approved for NEDP	688	898	900	910
cost per applicant	29.38	22.51	22.46	22.21
# of contacts (phone, email)	40400	43190	45000	45000
cost per contact	1.03	.97	.93	.93
# of attendees (booths, demos)	4206	4500	4600	4700
cost per attendee	3.20	2.99	2.93	2.87
# of clients served	970	1000	1050	1050
cost per client	13.89	13.47	12.83	12.83