

# Agency 20 - Health & Human Svcs - Reg & Licensure

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## Statutory Authority:

The Department of Health and Human Services Regulation & Licensure was established by the Nebraska Partnership for Health and Human Services Act, Neb. Rev. Stat., Sec. 81-3001 et seq., effective January 1, 1997, together with the Department of Health and Human Services and the Department of Health and Human Services Finance & Support. Neb. Rev. Stat., Sec. 81-3201 et seq. provides for transition of programs to, powers and duties for, and administration of the Department of Regulation and Licensure.

## Vision Statement:

The Department of Regulation and Licensure is an integral part of the Nebraska Health and Human Services System (HHSS). It is the vision of the System that the three specific agencies form a single, unified organization that provides an efficient and effective way of helping people live better lives.

## Mission Statement:

The HHSS Mission is: "We help people live better lives through effective health and human services."

The HHSS principles are:

Communication: keep people informed; listen actively; be open and accessible; and ensure accurate, timely, and complete work product.

Cooperation: work with others in good faith; assisting them and accepting assistance from them.

Collaboration: combine talents, knowledge and resources with others to create true partnerships.

Customer Service: respond to customers in a respectful, timely, and effective manner.

Confidence: perform duties with commitment and professionalism, through accountable programs and accurate systems.

## Goals:

The Department of Regulation and Licensure is working with the other HHSS agencies to achieve the following goals/results/outcomes:

Communication: The agency is an open and honest source of communication that is valid, reliable, easily understood, and is easily accessible.

Cooperation: The agency and its customers work together in seeking solutions and improvements.

Collaboration: The agency and its customers work together as equals in the pursuit of common goals.

Customer Service: The agency's customers know they are valued and the agency is considerate of their needs.

Confidence: The agency is relied on to perform efficiently and effectively, with integrity and fairness.

## Financial Data:

	Actual FY04	Approp FY05	Request FY06	Recom FY06	Request FY07	Recom FY07
General Fund	5,465,232	5,659,114	5,606,286	5,582,921	5,612,906	5,758,115
Cash Fund	12,927,375	14,357,070	14,362,128	14,711,362	14,377,957	15,014,800
Federal Fund	17,655,537	12,956,375	12,972,997	13,134,403	12,988,341	13,382,798
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
<b>Total Agency</b>	<b>36,048,144</b>	<b>32,972,559</b>	<b>32,941,411</b>	<b>33,428,686</b>	<b>32,979,204</b>	<b>34,155,713</b>

## Agency 20 - Health & Human Svcs - Reg & Licensure Program 177 - Regulation & Licensure Administration

### Program Objectives:

The program objectives are to protect the public against acts, behaviors, or practices by credentialed persons that would be unsafe or inappropriate, or would constitute gross incompetence, negligence, or unprofessional conduct by: 1) issuing credentials to only those persons who meet initial and continuing competency requirements; 2) issuing credentials in a timely and efficient manner; 3) promptly and thoroughly investigating complaints against licensees, and 4) offering an effective licensee assistance program.

### Financial Data:

	Actual FY04	Approp FY05	Request FY06	Recom FY06	Request FY07	Recom FY07
General Fund	5,432,182	5,590,201	5,537,373	5,513,115	5,543,993	5,686,973
Cash Fund	10,166,019	10,464,143	10,477,568	10,767,676	10,489,960	10,993,515
Federal Fund	17,655,537	12,956,375	12,972,997	13,134,403	12,988,341	13,382,798
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
<b>Total</b>	<b>33,263,738</b>	<b>29,010,719</b>	<b>28,987,938</b>	<b>29,415,194</b>	<b>29,022,294</b>	<b>30,063,286</b>

### Performance Measures:

Maintain the average number of months to complete the regulatory process for 95% of the HHSS regulations at not more than 8.5 months by FY07.

Increase the percentage of health care facilities and services in substantial compliance with regulations to 98% by FY07.

Increase the number of trauma facilities designated under the state trauma system regulations to 90 by FY07.

Maintain the percent of acute care hospitals participating in the health alert network at 100.

Maintain the percent of food stamp cases that are correctly reviewed for quality control at 99%.

Description	FY04 Actual	FY05	FY06 Request	FY07 Request
Avg. mos to compl regltry process	4.0	8.5	8.5	8.5
% of health care facs in compl w/ regs	97%	98%	98%	98%
# of designated trauma facilities	4	29	90	90
% of acute care hospitals in HAN	100%	100%	100%	100%
% of food stamp cases correctly	99%	99%	99%	99%
% of customers satisfied w/ srvc	93%	94%	95%	95%

## Agency 20 - Health & Human Svcs - Reg & Licensure Program 178 - Professional Licensure

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### Program Objectives:

The program objectives are to protect the public against acts, behaviors, or practices by credentialed persons that would be unsafe or inappropriate, or would constitute gross incompetence, negligence, or unprofessional conduct by: 1) issuing credentials to only those persons who meet initial and continuing competency requirements; 2) issuing credentials in a timely and efficient manner; 3) promptly and thoroughly investigating complaints against licensees, and 4) offering an effective licensee assistance program.

### Financial Data:

	Actual FY04	Approp FY05	Request FY06	Recom FY06	Request FY07	Recom FY07
General Fund	33,050	68,913	68,913	69,806	68,913	71,142
Cash Fund	2,761,356	3,892,927	3,884,560	3,943,686	3,887,997	4,021,285
Federal Fund	0	0	0	0	0	0
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
<b>Total</b>	<b>2,794,406</b>	<b>3,961,840</b>	<b>3,953,473</b>	<b>4,013,492</b>	<b>3,956,910</b>	<b>4,092,427</b>

### Performance Measures:

Increase the number of credentials renewed on-line to 8,000 by FY07.

Maintain the percent of surveyed customers satisfied with program services at 98% for FY06 and FY07.

Maintain the average time to complete a complaint investigation at no more than six months for FY06 and FY07.

Description	FY04 Actual	FY05	FY06 Request	FY07 Request
# renewing credentials online	2,147	6,000	6,500	8,000
% of customers satisfied w/ srvcs	98%	98%	98%	98%
Avg mos. to complete compl investgn	6	6	6	6