

# Agency 20 - Health & Human Svcs - Reg & Licensure

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## Statutory Authority:

The Department of Health and Human Services Regulation & Licensure was established by the Nebraska Partnership for Health and Human Services Act, Neb. Rev. Stat., Sec. 81-3001 et seq., effective January 1, 1997, together with the Department of Health and Human Services and the Department of Health and Human Services Finance & Support. Neb. Rev. Stat., Sec. 81-3201 et seq. provides for transition of programs to, powers and duties for, and administration of the Department of Regulation and Licensure.

## Vision Statement:

The Department of Regulation and Licensure is an integral part of the Nebraska Health and Human Services System (HHSS). It is the vision of the System that the three specific agencies form a single, unified organization that provides an efficient and effective way of helping people live better lives.

## Mission Statement:

The HHSS Mission is: "We help people live better lives through effective health and human services."

The HHSS principles are:

Communication: keep people informed; listen actively; be open and accessible; and ensure accurate, timely, and complete work product.

Cooperation: work with others in good faith; assisting them and accepting assistance from them.

Collaboration: combine talents, knowledge and resources with others to create true partnerships.

Customer Service: respond to customers in a respectful, timely, and effective manner.

Confidence: perform duties with commitment and professionalism, through accountable programs and accurate systems.

## Goals:

The Department of Regulation and Licensure is working with the other HHSS agencies to achieve the following goals/results/outcomes:

Communication: The agency is an open and honest source of communication that is valid, reliable, easily understood, and is easily accessible.

Cooperation: The agency and its customers work together in seeking solutions and improvements.

Collaboration: The agency and its customers work together as equals in the pursuit of common goals.

Customer Service: The agency's customers know they are valued and the agency is considerate of their needs.

Confidence: The agency is relied on to perform efficiently and effectively, with integrity and fairness.

## Financial Data:

	Actual FY02	Approp FY03	Request FY04	Recom FY04	Request FY05	Recom FY05
General Fund	5,416,102	5,837,411	6,021,199	5,445,411	6,026,562	5,570,695
Cash Fund	11,002,496	13,210,855	13,237,901	13,885,583	13,238,299	14,068,360
Federal Fund	9,556,914	12,472,991	12,538,031	12,783,332	12,538,031	12,940,423
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
<b>Total Agency</b>	<b>25,975,512</b>	<b>31,521,257</b>	<b>31,797,131</b>	<b>32,114,326</b>	<b>31,802,892</b>	<b>32,579,478</b>

# Agency 20 - Health & Human Svcs - Reg & Licensure Program 177 - Regulation & Licensure Administration

## Program Objectives:

Improve the quality of public health (PH) and safety for persons in Nebraska by:

1. collecting/evaluating information to determine that credentialed persons are qualified, and the presence/sources of diseases/illnesses/contaminants are identified/mitigated;
2. providing information regarding the status of credentials/regulations/PH;
3. providing technical assistance;
4. improving the effectiveness/efficiency of the regulatory structure of HHSS and providing QA for certain programs;
5. coordinating the development of a health infrastructure to respond to the outbreak of disease and PH disasters;
6. implementing a statewide trauma system; and
7. initiating appropriate actions against persons/facilities who fail to meet regulatory standards.

## Financial Data:

	Actual FY02	Approp FY03	Request FY04	Recom FY04	Request FY05	Recom FY05
General Fund	5,361,946	5,769,833	5,953,621	5,445,411	5,958,984	5,570,695
Cash Fund	8,306,791	9,489,420	9,489,420	10,014,821	9,489,420	10,144,799
Federal Fund	9,556,914	12,472,991	12,538,031	12,783,332	12,538,031	12,940,423
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
<b>Total</b>	<b>23,225,651</b>	<b>27,732,244</b>	<b>27,981,072</b>	<b>28,243,564</b>	<b>27,986,435</b>	<b>28,655,917</b>

## Performance Measures:

1. Decrease the average number of months to complete the regulatory process for 95% of the HHSS regulations to 8.5 months by FY05.
2. Maintain the percentage of health care facilities and services in substantial compliance with regulations at 98%.
3. Increase the number of trauma facilities designated under the state trauma system regulations to 90 by FY05.
4. Increase the percent of acute care hospitals participating in the health alert network to 100% by FY04.
5. Maintain the percent of food stamp cases that are correctly reviewed for quality control at 99%.
6. Increase the percent of surveyed customers satisfied with program services to 87% by FY05.

Description	FY02 Actual	FY03 Current	FY04 Request	FY05 Request
Avg mos. to compl proc for 95% of regs	8.0	9.0	9.0	8.5
% of health care facilities in complianc	98%	98%	98%	98%
# trauma facs designated under regs	0	32	66	90
% of hospitals participating in HAN	11%	90%	100%	100%
% food stamp cases correctly reviewed	99%	99%	99%	99%
% of customers satisfied with srvcs	84%	85%	86%	87%

## Agency 20 - Health & Human Svcs - Reg & Licensure Program 178 - Professional Licensure

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### Program Objectives:

The program objectives are to protect the public against acts, behaviors, or practices by credentialed persons that would be unsafe or inappropriate, or would constitute gross incompetence, negligence, or unprofessional conduct by:

1. issuing credentials to only those persons who meet initial and continuing competency requirements;
2. issuing credentials in a timely and efficient manner;
3. promptly and thoroughly investigating complaints against licensees, and
4. offering an effective licensee assistance program.

### Financial Data:

	Actual FY02	Approp FY03	Request FY04	Recom FY04	Request FY05	Recom FY05
General Fund	54,156	67,578	67,578	0	67,578	0
Cash Fund	2,695,705	3,721,435	3,748,481	3,870,762	3,748,879	3,923,561
Federal Fund	0	0	0	0	0	0
Revolving Fund	0	0	0	0	0	0
Other Fund	0	0	0	0	0	0
<b>Total</b>	<b>2,749,861</b>	<b>3,789,013</b>	<b>3,816,059</b>	<b>3,870,762</b>	<b>3,816,457</b>	<b>3,923,561</b>

### Performance Measures:

1. Increase the number of credentials issued or renewed on-line to 10,000 by FY05.
2. Maintain the average time to complete a complaint investigation at no more than six months for FY04 and FY05.
3. Maintain the percent of surveyed customers satisfied with program services at 98% for FY04 and FY05.

Description	FY02 Actual	FY03 Current	FY04 Request	FY05 Request
# of credentials issued on-line	0	700	1,500	10,000
Avg # of mos. to complete investigatns	6	6	6	6
% of customers satisfied with services	98%	98%	98%	98%