

Agency 82 - Commission For Deaf And Hard Of Hearing

Statutory Authority:

The Nebraska Commission for the Deaf and Hard of Hearing was created by LB 101 in 1979 by the Nebraska Unicameral. The Commission's duties and responsibilities are divided into the following areas: 1) Collect data and disseminate information on Nebraskans who have a hearing loss and conduct research in the area of deafness; 2) Develop communication processes involving training and certification of interpreters statewide and promote an awareness of people who are hard of hearing or deaf to state and local community agencies; and 3) Inventory, monitor and assess services available for hard of hearing and deaf people.

Vision Statement:

Being a responsive state agency, we will inform the public about hearing loss, and be recognized as a clearinghouse of information and services to improve the equality of life for deaf and hard of hearing people.

Mission Statement:

Mission: As a state agency, we work cooperatively with deaf and hard of hearing people and the public to promote an awareness of and to meet the identified needs of this population.

Principles: To create the conditions that will allow deaf and hard of hearing people to be full contributing citizens of the State of Nebraska.

Goals:

1. Maintain and disseminate information on data related to deafness and hearing loss to the general public.
2. Develop processes for maintaining competency of sign language interpreters.
3. Ensure full access to a comprehensive mental health, alcoholism and drug abuse services for deaf and hard of hearing people.
4. Inventory, monitor, and assess services available for hard of hearing and deaf people, and assist them in securing such services.
5. Improve the efficiency and responsiveness of the Commission.
6. Establish an office in Western Nebraska.

Financial Data:

| | Actual FY00 | Approp FY01 | Request FY02 | Recom FY02 | Request FY03 | Recom FY03 |
|---------------------|----------------|----------------|----------------|----------------|----------------|----------------|
| General Fund | 588,316 | 638,524 | 747,033 | 633,615 | 738,881 | 688,086 |
| Cash Fund | 31,878 | 28,447 | 97,291 | 45,743 | 24,400 | 15,993 |
| Federal Fund | 0 | 0 | 0 | 0 | 0 | 0 |
| Revolving Fund | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Fund | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Agency | 620,194 | 666,971 | 844,324 | 679,358 | 763,281 | 704,079 |

Agency 82 - Commission For Deaf And Hard Of Hearing

Program 578 - Commission For Deaf / Hard Of Hearing

Program Objectives:

To identify what information/data the public wants related to deafness and hearing loss, the agency plans to:

1. make the public aware of information or services that are available for deaf and hard of hearing people, including children and adults;
2. develop processes for the training, evaluation and certification of sign language interpreters;
3. inventory, monitor and assess services available for the hard of hearing and deaf people, and assist them in securing such services;
4. to improve the responsiveness of the agency; and,
5. establish a satellite office in Western Nebraska.

Financial Data:

| | Actual FY00 | Approp FY01 | Request FY02 | Recom FY02 | Request FY03 | Recom FY03 |
|-----------------------|-------------|-------------|--------------|------------|--------------|------------|
| General Fund | 588,316 | 638,524 | 747,033 | 633,615 | 738,881 | 688,086 |
| Cash Fund | 31,878 | 28,447 | 97,291 | 45,743 | 24,400 | 15,993 |
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Performance Measures:

Inputs are based on the percent of staff time spent on providing services and cost per activity based on personnel and operating costs; outputs are based on the number of requests for services or individuals served through each primary activity as listed below. Outcomes are measured based on the demand for services, accomplishment of the objectives and percent of time spent in providing the outlined activities. Quality of services is measured through consumer/participant satisfaction questionnaires/surveys. Periodic random one-on-one interviews are conducted to determine satisfaction of services provided.

| Description | FY00 Actual | FY01 Current | FY02 Request | FY03 Request |
|-----------------------------------|-------------|--------------|--------------|--------------|
| # of consumers loaning equip | 228 | 230 | 240 | 250 |
| cost per loan | \$23.66 | \$24.85 | \$23.99 | \$23.03 |
| # of equip apps/demos | 1008 | 1050 | 1075 | 1100 |
| cost per app/demonstration | \$16.06 | \$16.32 | \$16.07 | \$15.70 |
| # of info/referral phone requests | 16717 | 17000 | 17200 | 17400 |
| cost per request | \$1.62 | \$1.68 | \$1.67 | \$1.65 |
| # of presentations | 123 | 130 | 140 | 150 |
| cost per presentation | \$87 | \$87.90 | \$82.90 | |
| # of consumers served | 718 | 725 | 730 | 735 |
| cost per consumer | \$15.02 | \$15.76 | \$15.77 | \$15.66 |